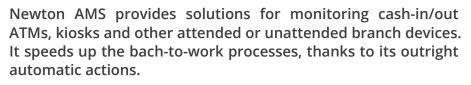


MULTI-LAYER

MULTI-LANGUAGE

MULTI-VENDOR



Built in the Newton banking automation tool family, Newton AMS is the application for effective remote ATM monitoring.

SECURITY ARCHITECTURE

Altogether with maximum achievable monitoring accuracy, Newton ATM Monitor System ensures a high level of information security. It is adaptable to the customer's access standards and preferences.

GAME CHANGER

Personalisation, both in terms of information display and report content, provides flexible support for operational work.

Its intuitive user interface, designed ad hoc for operators and supervisors, gives clear and easy access to detailed and accurate information.





NEWTON AMS WORKFLOW

WORKFLOW MANAGEMENT

Newton AMS breaks the vicious loop of failure-led maintenance processes, by playing an active role in resolving problems using a direct dialogue with the ATM. It performs a series of preconfigured automatic actions and, if unsuccessful, tracks and reports significant support information on the tickets for Help Desk operators.

AGENTS

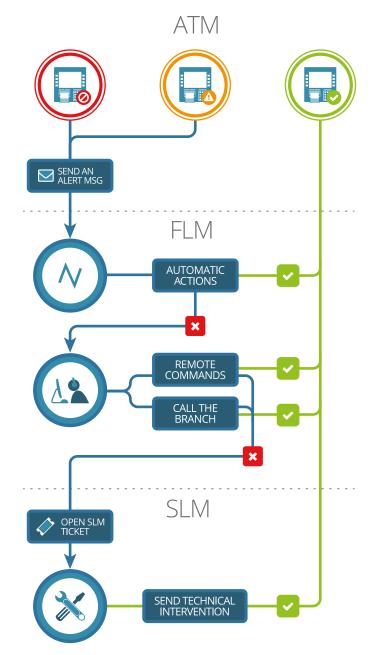
The Newton Agents can monitor each branch device, such as kiosks, counting/deposit devices, cheque scanners and ATMs, based on their hardware features.

Each device status is verified by multiple sources: application messages, OS alerts, network traps and XFS information.

FEEDING SYSTEM

The Newton AMS engine can be fed by multiple sources, among others: applicative messages, XFS status and events, and SNMP traps.

This virtuous feeding system determines a clear information architecture, where data classification concurs singularly or jointly in determining the status of the devices.



Sikelia Service S.p.A. www.sikeliaservice.it - aboutnewton@sikeliaservice.it In linkedin.com/company/sikelia-service ✓ @SikeliaService